इंस्टीट्यूट ऑफ बैंकिंग पर्सोनेल सिलेक्शन ®
(भारतीय रिजर्व बैंक, केंद्रीय वित्तीय संस्थाओं व सार्वजनिक क्षेत्र के बैंकों द्वारा स्थापित एक स्वायत्त संस्था)
INSTITUTE OF BANKING PERSONNEL SELECTION
(An autonomous body set up by Reserve Bank of India, Central Financial Institutions and Public Sector Banks)
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CRP CSA -XVI
COMMON RECRUITMENT PROCESS FOR
RECRUITMENT OF CUSTOMER SERVICE ASSOCIATES (CSA)
IN PARTICIPATING PUBLIC SECTOR BANKS (Vacancies of 2027-28)
Official Website: www.ibps.in
In case of queries / complaints please log in to https://cgrs.ibps.in

IMPORTANT NOTICE

Edit Window for Candidates to Modify/ Correct Application Form

After the closing date for receipt of online applications, candidates will be provided a period of 2 days' 'Edit Window' to enable candidates to correct/ modify online application form, wherein candidates will be allowed to re-submit applications after making requisite corrections/changes in online application data as per their requirement.

Dates for Edit Window	**04.09.2026 to 05.09.2026**

1. Only those candidates will be allowed to make corrections in the application form, who have successfully submitted their completed online application form along with payment of requisite fees/intimation charges within the specified period of application registration.
2. A candidate will be allowed to correct and re-submit the modified/ corrected application only once during the 'Edit Window to Modify/ Correct Application Form' i.e. no updation will be allowed in case a candidate makes a mistake in updated application. Before submission of the corrected application, candidates must check that they have filled correct details in each field of the form.
3. **Data submitted by the candidates in original application for 'Name', 'Email ID', 'Mobile Number', 'State/ UT field in vacancy, State/UT filed in Correspondence address and Permanent address', 'Post' and 'Nationality' fields cannot be edited.**
4. Modification/Correction in "Category" can be made as per the following combinations:

Earlier Category	**Can be only changed to**
SC/ST/PwBD	SC/ST/PwBD
GEN/ EWS/ OBC (NCL)	GEN/EWS/OBC (NCL)/ SC/ST/PwBD

5. In case of category change from GEN/ EWS/ OBC to SC/ST/PwBD, fees already paid will not be refunded.
6. Fee applicable for Modifying/ Correcting the Application form is Rs. 200/- (inclusive of GST). The correction fee will be uniformly applicable to all candidates irrespective of the category. The correction fee once paid shall not be refunded under any circumstances nor will it be adjusted against any other examination.
7. Subject to the receipt of applicable correction fees, only the latest modified application will be treated as valid.
8. In case of multiple applications, candidates are advised to EDIT the latest application ONLY.
9. **After the expiry of 'Edit Window for candidates to Modify/ Correct Application Form', no change/ correction/ modification will be allowed under any circumstances. No requests in this regard will be entertained.**
10. All other terms & conditions as mentioned in the Detailed Notifications dated 01.08.2026 for CRP CSA XVI shall remain unchanged. Corrigendum, if any, with respect to this Notice will be issued only on the official IBPS website www.ibps.in.

Mumbai DIRECTOR

Date: 03.09.2026